



Quality Awareness Training Course

The program will cover the attached topic in professional ways by top instructors' quality in Egypt and Middle East.

Course Objectives

By the end of the training program delegates shall be aware of the following topics:

1. Thorough knowledge of the meaning of “Quality”, “Quality Control”, “Quality Assurance” and “TQM”.
2. Quality dimensions of both product and service and difference between them.
3. What is a system, and how to establish a system.
4. What is standardization, certification scheme and conformity assessment.
5. Importance of implementing QMS, EMS and OHSMS.
6. Overview of ISO 9000 Series of Standards.
7. Overview of ISO 14000 Series of Standards.
8. Overview of OHSAS 18000 Series of Standards.
9. Thorough explanation of ISO 9001:2008 requirements.



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Course Contents

1. Overview of the different issues and aspects related to quality concepts.
2. Different types of systems.
3. Importance of standardization.
4. Plan-Do-Check-Act methodology and its relation to ISO 9001:2008 requirements.
5. Brief about documentation and audit.

Course Duration

2 days/10 hours

Please do not hesitate to contact me in case you have further inquiries.,

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